

How do I talk to someone at Costco customer service?{ If you need live support now}

To contact [1-855-470-4065](tel:1-855-470-4065) Costco customer service and speak with a live representative, the primary method is by phone [1-855-470-4065](tel:1-855-470-4065) . Call the Member Services Center at [1-855-470-4065](tel:1-855-470-4065) or 1-800-774-2678. This line is available for general inquiries, membership issues, online orders, and more. Hours vary by department but typically operate from 5 a.m. to 10 p.m. PT on weekdays and shorter on weekends— check the website for specifics.

When calling [1-855-470-4065](tel:1-855-470-4065), you'll encounter an automated system. Listen carefully and say "representative" or select options like "membership" or "orders" to reach a human quickly, as there may not be a direct "speak to agent" prompt.

For real-time text-based support [1-855-470-4065](tel:1-855-470-4065), use the live chat on Costco's customer service website (customerservice.costco.com). Select "Chat Us" from the contact options [1-855-470-4065](tel:1-855-470-4065)—no email support is offered. For warehouse-specific questions, locate and call your local Costco store via their store finder on costco.com.